

Ms. Jane Henney, MD
Commissioner Food and Drug Administration

I don't feel that it is necessary for you to be concerned about my ordering hearing aids through the mail.

I have been quite pleased and satisfied with the service received from Excel Hearing Solutions for many years.

Their prices are within my range. I have had no problems. I prefer ordering by mail rather than cooling-my-heels in a doctor's office--my time is important to me.

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I would appreciate your tabling this proposed regulation once and for all.

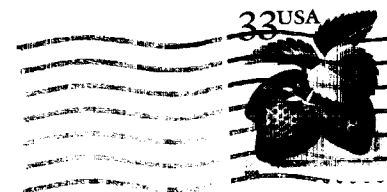
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March 1, 2000

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